Tufts Health Plan SCO



Differentiating between SCO-Special Needs Plan (HMO SNP) and SCO Medi members

a Point32Health company

Tufts Health Plan Senior Care Options (SCO) consists of two comprehensive health plan offerings: Tufts Health Plan SCO-Special Needs Plan (HMO SNP) and Tufts Health Plan SCO Medi. This guide serves to aid you in identifying members of each, and in verifying these members' eligibility status.

Overview

SCO-HMO SNP plan (dual eligible members)

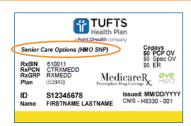
- Offered to individuals aged 65 and over who are dual-eligible and live in the plan service area
- Operates as both a Medicare Advantage HMO SNP and a MassHealth SCO plan, and covers all Medicare and MassHealth Standard (Medicaid) reimbursable services through a network of contracted providers

SCO Medi plan (Medicaid-only members)

- Offered to individuals aged 65 and over who are eligible for MassHealth Standard (Medicaid) only and live in the plan service area
- Operates as a MassHealth SCO plan and covers Medicare and MassHealthreimbursable services through a network of contracted providers



Identifying our SCO-**HMO SNP** and **SCO Medi** members



SCO-HMO SNP (dual eligible) members' ID cards display the product name "Senior Care Options (HMO SNP)".



Whereas SCO Medi members' ID cards say simply "Senior Care Options".



Verifying member eligibility status

Our providers can verify the eligibility status of Tufts Health Plan SCO-HMO SNP and SCO Medi members using Tufts Health Plan's secure provider portal, or using MassHealth's Eligibility Verification System (EVS). We recommend the use of EVS for more comprehensive member eligibility information for these members.

Tufts Health Plan's provider portal — what you'll see:

Plan Code	Plan Name	BLK	GRE Rule
SCO DUAL	Tufts Medicare Preferred Senior Care Options (HMO SNP)	0167	Tufts Health Plan Senior Care Options (HMO SNP)
SCO DUALC	Tufts Medicare Preferred Senior Care Options CW (HMO SNP)	0167	Tufts Health Plan Senior Care Options (HMO SNP)
SCO MEDI	Tufts Medicare Preferred Senior Care Options	0168	Tufts Health Plan Senior Care Options

MassHealth's EVS — what you'll see:

- EVS SCO-HMO SNP (dual eligible)
 - also displays Medicare coverage:
- List of Other Insurance Plans Policy Carrier Name Date Range MEDICARE A MEDICARE A CLAIM 11/18/2024 11/18/2024 MEDICARE B CLAIMS 11/18/2024 TUFTS ASSOCIATED HEALTH HMO SENIOR PLANS (MCARE 11/18/2024 PART C) 11/18/2024 MAINTENANCE ORG List of Managed Care Data (for MCO/ACO) TUFTS HEALTH PLAN (617) 972-9400 11/18/2024 11/18/2024
- EVS SCO Medi (Medicaid-only)
 - displays MassHealth coverage:

