



Tufts Medicare Preferred Access (PPO)



Beginning on Jan. 1, 2023, Tufts Health Plan will offer a Medicare Advantage PPO plan called Tufts Medicare Preferred Access (PPO) to individuals in Massachusetts. The Tufts Medicare Preferred Access (PPO) service area includes the following counties: **Bristol, Essex, Hampden, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester.**

Member ID Card

Similar to Tufts Medicare Preferred HMO, the Tufts Medicare Preferred Access (PPO) **ID number will start with an "S"**. Members who transition from Tufts Medicare Preferred HMO will retain their same ID number. Remember to verify member eligibility, benefits and cost-share amounts before services are rendered.

 a Point32Health company	
Access (PPO)	Copays*
RxBIN 610011	\$XX PCP OV
RxPCN CTRXMEDD	\$XX Spec OV
RxGRP RXMEDD	\$XX ER
Plan (80840)	*In-Network Copays
MedicareRx  Prescription Drug Coverage	
ID S12345678	Issued: MM/DD/YYYY
Name FIRSTNAME M. LASTNAME	CMS- H9907 - 001

Includes Out-of-Network Coverage

Tufts Medicare Preferred Access (PPO) provides members with the **freedom to access any doctor and hospital without the need to obtain referrals**. A PPO plan is a good option for members who travel often or want to keep a doctor that is outside of the network.

PCP Not Required

Although members are encouraged to have a primary care provider (PCP) to support their medical needs, **a PCP is not required** for Tufts Medicare Access (PPO) members.

Referrals Not Required

Referrals are not required for any services, in or out-of-network.

Prior Authorization

- **Prior authorization rules** for in-network services are similar to those on the Tufts Medicare Preferred HMO plans. Open authorizations for HMO members who transition to Tufts Medicare Preferred Access (PPO) will be honored.
- **To request a new prior authorization**, you can submit the request through the MHK Portal – accessible from our secure Provider Portal. Prior authorization is not required for out-of-network services; however, providers and members are encouraged to request a pre-visit coverage decision to ensure the service is covered.

Claims

For the fastest processing, we encourage you to submit claims electronically. Alternatively, you can mail paper claims to us at: **Tufts Medicare Preferred Access (PPO), P.O. Box 518, Canton, MA 02021**

Contacting Us

For questions and support, please call our Senior Products Provider Services at **800-279-9022** (Monday-Friday, 8 a.m. – 5 p.m. ET)