



Key Contacts

Referral and Authorization Requests

Call: 1-800-708-4414

Care Management

Call: 1-888-888-4742, Ext. 31035

E-Services/EDI Direct

Call: 1-800-708-4414 (Option 1; then 3)
Email: EDI_Team@point32health.org

E-Services/HPHConnect Service Center

Call: 1-800-708-4414 (Option 1; then 6)
Email: Provider_eBusiness_Services@point32health.org

Health Plans, Inc.

Call: 1-800-532-7575
Fax: 1-508-754-9664

Provider Service Center

Call: 1-800-708-4414

Medicare Advantage Provider Service Center

Call: 1-888-609-0692

Member Services

Call: 1-888-333-4742

Evolent (formerly National Imaging Associates/NIA)

Call: 1-800-642-7543
Website: www.radmd.com