

E-Transactions Preferred Channels

Sending electronic transactions results in fewer errors, more control over data accuracy, improved cash flow, and lower operating costs. Electronic transactions may be submitted directly to Harvard Pilgrim through a preferred e-channel or indirectly through an intermediary. The chart below identifies the preferred channels for the following electronic transactions:

E-Channel	Transactions	Registration
EDI-Direct		
SFTP – Secure File Transfer Protocol	837I/837P, 835	Call the EDI Team at 1-800-708-4414, option 1, option 3 or email edi_team@point32health.org
CAQH CORE IV SOAP	270/271, 276/277, 278,837I/837P & 835	
CAQH CORE II SOAP	270/271, 276/277 & 835	
HPHConnect		
Document Manager (Batch)	270/271, 276/277, 837I/837P, 835	Register here
Direct Data Entry (DDE)	single professional claim entry	
NEHEN		
Batch	270/271, 276/277, 835,837I/837P	781-907-7210 or email nehen@maehc.org www.nehen.org
Real Time	270/271, 276/277, 278	
Direct Data Entry (DDE)	single professional claim entry	

To initiate a request to submit transactions directly or for other questions: call the EDI team at 800-708-4414, option 1, option 3, or email edi_team@point32health.org.