

# Quality Advance Program: Key Information for Supplemental Data and Settlement

Point32Health values our partnership with you and wants to work collaboratively to ensure that the information we use to calculate your organization’s Quality Advance Program (QAP) payment is as complete and accurate as possible. **Harvard Pilgrim Health Care’s pay-for-performance QAP rewards providers for clinical outcomes on a variety of quality initiatives.**

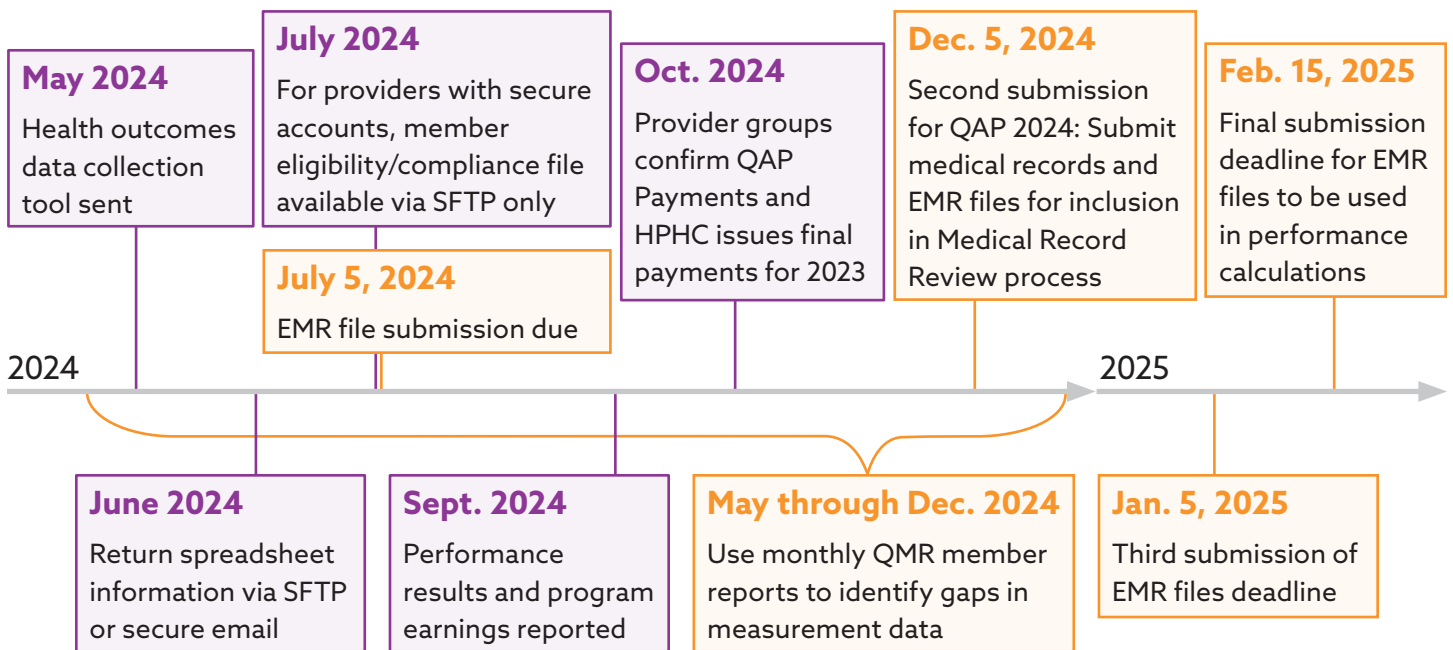
We’ve developed this flyer to assist you in understanding the timeline for submitting key supplemental data and the settlement process.

Take advantage! Now is the time to submit your supplemental data for health improvement outcomes.



## Key Information for QAP Program

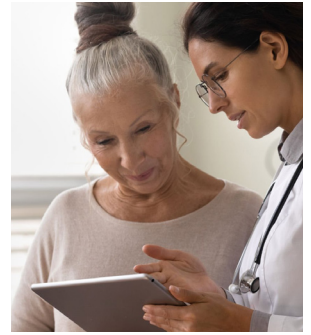
Key: ■ QAP 2023 program ■ QAP 2024 program



## Wrapping up the 2023 QAP

While providers have submitted medical records and EMR files for the 2023 QAP program, we are continuing to collect some data that can influence your QAP settlement, which will be finalized in October 2024.

In May, we sent a spreadsheet for provider practices to complete with information on blood pressure and HbA1c readings, and that data is due back in June. For providers with secure accounts, we will also make a file available in July that provides information on eligible members and compliance flags.



Please be sure to review this information and complete any requests for information — this is an important step in ensuring that you take full advantage of our quality program.

As a reminder, we'll be reporting the performance results and program earnings in September, and your practice should confirm the QAP payment in October, at which point Harvard Pilgrim will issue final payment.

## Maximize your 2024 QAP by gathering data now

As we approach mid-year for the 2024 QAP, now is the time to ensure your provider group is preparing data extracts and processes for provider HEDIS-related reporting. **We need your data to ensure you receive the appropriate pay-for-performance incentives!**

### EMR data file submissions

**Important Update:** For the 2024 measurement year and beyond, it will be mandatory to send quality measure data — such as blood pressure and HbA1c information — through your EMR data file exchange in order to receive the highest QAP payment. Harvard Pilgrim will no longer issue a May spreadsheet and will not accept this data in formats.

- Submit your medical records and EMR files to Harvard Pilgrim by Dec. 5, 2024 for inclusion in the Medical Records Review program. Doing so will reduce the number of medical records collection requests you receive.
- Be aware of the follow up EMR file submission dates of Jan. 5, 2025 and Feb. 15, 2025. EMR files submitted by this date will be included for settlement.
- Since we'll no longer be providing a May outcomes spreadsheet, please ensure that you include information on HbA1c levels and blood pressure readings during EMR file exchanges.

In the coming months, please remember the following, including key dates:

- March-Dec. 2024 — Utilize monthly QMR member level reports to identify and close gaps in care. Please use this time as an opportunity to send in supplemental medical records for services performed outside of the Harvard Pilgrim claims system. This will assist in Harvard Pilgrim reporting complete and accurate rates for your group.
- July/Aug. 2025 — For providers with secure accounts, we will make a file available with information on eligible members and compliance status.
- Sept. 1, 2025 — Limited appeals for runout data are accepted through this date and will be reviewed according to NCQA specifications.
- September 2025 — Harvard Pilgrim will report performance results and program earnings.
- October 2025 — Provider organizations should confirm the QAP payments, and Harvard Pilgrim will issue final QAP 2024 payments.