

See any PPO/POS member — any time, any place!

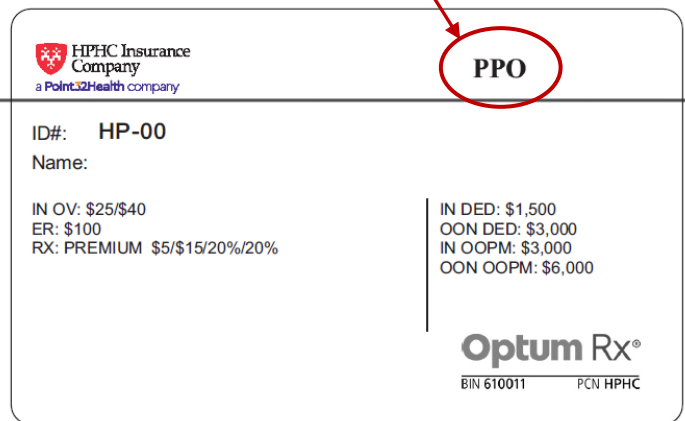
Whether you are contracted with Harvard Pilgrim Health Plan directly, through our national network in partnership with UnitedHealthcare, or neither, you can see any PPO/POS member for covered services.

Unlike traditional HMO plans who are required to stay in the Harvard Pilgrim network, our commercial PPO and POS members have the flexibility to seek care outside our service area of Massachusetts, Maine, New Hampshire, and Rhode Island. In addition to having national access to in-network coverage through UnitedHealthcare, PPO/POS members can choose to see out-of-network providers at a higher cost.

	HMO	PPO/POS
In-network coverage via Harvard Pilgrim network (MA, ME, NH, RI)	✓	✓
In-network coverage via national network (UnitedHealthcare)	✗	✓
Out-of-network coverage (higher cost)	✗ <i>Except for emergent care</i>	✓

PPO/POS member ID card

Look for product type **PPO** or **POS**



HPHC Insurance Company
a Point32Health company

PPO

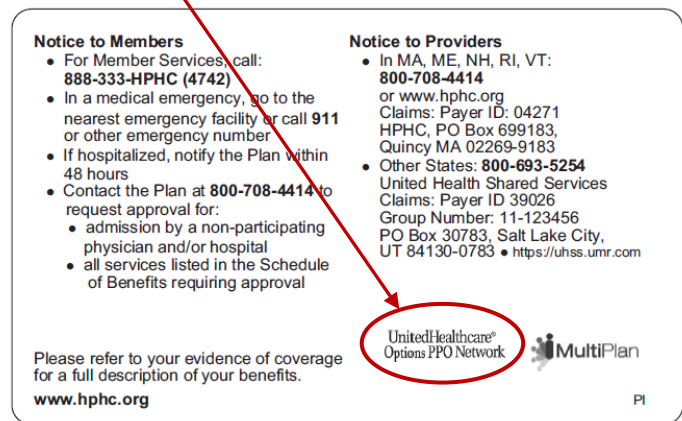
ID#: HP-00
Name:

IN OV: \$25/\$40
ER: \$100
RX: PREMIUM \$5/\$15/20%/20%

IN DED: \$1,500
OON DED: \$3,000
IN OOPM: \$3,000
OON OOPM: \$6,000

Optum Rx
BIN 610011 PCN HPHC

Access to **UnitedHealthcare** national network



Notice to Members

- For Member Services, call: **888-333-HPHC (4742)**
- In a medical emergency, go to the nearest emergency facility or call **911** or other emergency number
- If hospitalized, notify the Plan within 48 hours
- Contact the Plan at **800-708-4414** to request approval for:
 - admission by a non-participating physician and/or hospital
 - all services listed in the Schedule of Benefits requiring approval

Notice to Providers

- In MA, ME, NH, RI, VT: **800-708-4414** or www.hphc.org
Claims: Payer ID: 04271
HPHC, PO Box 699183, Quincy MA 02269-9183
- Other States: **800-693-5254**
United Health Shared Services
Claims: Payer ID 39026
Group Number: 11-123456
PO Box 30783, Salt Lake City, UT 84130-0783 • <https://uhss.umar.com>

Please refer to your evidence of coverage for a full description of your benefits.
www.hphc.org

UnitedHealthcare® Options PPO Network MultiPlan

Submitting claims (UnitedHealthcare providers)

Paper claims: United Health Shared Services
P.O. Box 30783
Salt Lake City, UT 84130-0783

Payer ID: 39026

Group number: 11-123456

Questions?

- Access** member eligibility and claims information at uhss.umar.com.
- For support**, contact UnitedHealthCare at 800-693-5254.